



Drain Fixers Pty Ltd

☎ 1300 663 569

✉ office@drainfixers.com.au

🌐 www.drainfixers.com.au



COMPLIMENTARY CCTV DRAIN INSPECTION

This promotional offer is exclusive to residential customers and cannot be combined with any other promotions. It is valid only during regular service hours, which are Monday through Friday from 7:30 a.m. to 3:00 p.m., excluding public holidays. All video footage obtained will remain the exclusive property of Drain Fixers Pty Ltd, but it is available for purchase upon request. Inspections are subject to availability and may be rescheduled due to existing work commitments.

To proceed, the drain must be mostly clear and free of obstructions like tree roots, mud, concrete, or slurry. External access to the drain must be available, and the work area must be free of obstacles. Before proceeding, all pets, children, and any other potential hazards must be removed.

Exclusions

- Stormwater inspections if the drain has not been cleaned or assessed within 14 days.
- Commercial or Trade customers.
- Insurance inspections and/or reports.
- Contractor/builder disputes requiring resolution or verification.
- Underpinning pre-assessments.
- Partially or fully blocked drains where clear vision is not possible without cleaning.
- Drain mapping or buried asset location services.
- The removal of sealed vents, cast-iron inspection covers, or inspection openings.
- The removal of concrete or cement that may have been used to seal external grates.
- Removal of toilets, traps, shower grates or any internal fixtures required to access the drain.
- Use of specialised equipment such as a mini camera, auger, high-pressure water jet, etc.
- Any damage to plants, grass or gardens while accessing the drain.
- Any damage to grates, caps, or inspection covers during removal or reinstatement.

Terms and Conditions

For full Terms and Conditions, please scan this QR code or <https://www.drainfixers.com.au/terms.html>.



Updated 22nd January 2025